

HOW TO JOIN



- 1 If you are not already on the system as an SRT registered user **please scan here** or **go onto our website** to sign up. You can also email access@srt.org.uk for support.
- 2 If you are a registered SRT user please email access@srt.org.uk with:
 - ❖ Your name
 - ❖ The type of benefit you receive
 - ❖ Other people in your household who may also be eligible
 - ❖ If you are able to, a scan of a relevant document for evidence
- 3 A staff member will get back to you ASAP with questions, or to let you know that you are now an **Access to Leisure** member. You may be asked to provide documents as proof of eligibility before your first class or activity.
- 4 As a registered user you will be given a free key fob, sticker, or wristband to aid sign in or retrieval of membership details at reception. All registered users receive the same type so there is nothing to indicate to others you are part of a concession scheme.
- 5 All of the activities included in a **MORE4life** subscription will now **cost you just £1** – book via our new app, the website, by phoning reception or in person when you arrive. All the usual payment methods are accepted.

Funded by



Scottish Charity: SC002179

EXTRA INFORMATION

- ❖ Our staff are happy to liaise with social workers, support workers or anyone else you would like to help you join the scheme or access our facilities.
- ❖ Carers have always had free access to SRT activities if they are supporting someone and will continue to do so no matter what payment method their client uses.
- ❖ Replacement key fobs, stickers and wristbands cost £3.
- ❖ Please cancel pre-booked classes or activities at least six hours before they start if you don't intend to go. If you don't, you will have to pay a £2 fee before you can book anything again.
- ❖ If you become a member of SRT's **Access to Leisure** scheme you may be asked to provide proof of eligibility again after twelve months.
- ❖ We are keen to remove as many barriers to access as possible so please let us know if you have any ideas or feedback on the process to access our facilities. We are committed to continuous improvement and welcome your views.
- ❖ Documents accepted as proof of eligibility:

✓ SIC School Service Clothing Grant/Free School Meal email	✓ Evidence from support workers
✓ DWP letters	✓ ARC, BAIL 201 or ASPEN card for Asylum Seekers
✓ HMRC Tax Credit letters	✓ BRP card or Convention Travel Document for Refugees
✓ Universal Credit printout/screenshot from online journal	

Other options are available if you don't have documentation.

Access to Leisure allows concession members access to all of our **MORE4life** benefits, but for only **£1 an activity**

You are eligible to sign up if you receive any of these benefits:

- ✓ Free School Meals
- ✓ Clothing Grant
- ✓ Income Support
- ✓ Child or Working Tax Credit
- ✓ Pension Credit
- ✓ Universal Credit
- ✓ Job Seekers Allowance
- ✓ Employment and Support Allowance
- ✓ Disability Benefits
- ✓ If you are a Refugee or Asylum Seeker

Scan here for more details





❖ Signing up online is easy – **just scan here** or contact any of our receptions if you need more support.



❖ **Family/Household Memberships** are for up to two adults and any number of children under 18 who are living at the same address. They are priced at **£39 per month**.

❖ **Individual memberships** are for anyone five years and older and are priced at **£25 a month**.

❖ There is no admin fee and no charge for cancelling or restarting your membership.

❖ If you don't want to become a **MORE4life** member you can still access all activities at all our sites but you just pay before you play. Activities are available at both standard and concession rates.

❖ You can continue to stay healthy and active using **MORE4life** when away south – Scottish leisure trusts in Orkney and the mainland allow you to use your membership to access their facilities too.

❖ If you receive any benefits you may be eligible for our **MORE4life Access to Leisure** concession scheme – please see the other side of this leaflet for more details.

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Benefits include:

- ✓ **Swimming**
- ✓ **Gym & Fitness Suites**
- ✓ **Health Suites**
- ✓ **Studio & Fitness Classes**
- ✓ **Access to Online Classes**
- ✓ **Racquet Sports** Badminton • Squash • Table Tennis
- ✓ **Climbing Wall**
- ✓ **Bowls Rinks & Carpet Bowls**
- ✓ **Leisure Link Partnership Scheme**

EXTRA INFORMATION

- ❖ Classes/activities paid for in blocks, team/group bookings, Climbing Wall inductions and Personal Training Programmes are not included in **MORE4life** membership.
- ❖ Racquet sports are included but non-members who you play with will have to pay the concession charge for that sport at reception for joining you.
- ❖ Anyone with a maroon SRT membership card or a key fob, sticker or band can continue to use them but a new or replacement one costs £3.
- ❖ You can pre-book classes and activities as part of **MORE4life** but if you don't turn up, you will be charged £2 and will not be able to book anything else until you pay. You can cancel activities free of charge up to six hours before they start.



A simple, affordable membership scheme helping more people to get more active in Shetland



members get access to a huge range of activities and classes at **ALL** eight of our leisure facilities and you can sign up for individual or family packages. **£25 a month** for an **Individual** and **£39 a month** for a **Family/Household**.*

FROM ONLY
£25
A MONTH



Scan here for more information or to sign up

